Ashland Hills Hotel and Suites Animal Policy

Ashland Hills Hotel and Suites is proud to offer animal friendly accommodations. The following animal policy is to ensure that all guests traveling with animals receive the same level of comfort and enjoyment from our hotel.

• Animals must be supervised and kept on leashes and under the control of the owner at all times when outside of the room. Cats must be kept in carriers when outside of the room. You are responsible for any damages or disturbances caused by your animal.

• Animals are not allowed on the Mezzanine/Breakfast area, inside Luna Café, or within the Pool Enclosure at any time. Seating outside the Café is available for your convenience.

• In the event that your animal disturbs other guests, we may offer compensation for their inconvenience for which you will be responsible.

• Pets may NOT be left alone in the room at any time.

• You are responsible for cleaning up after your pet and disposing of any “results” of their walk.

• Please do not allow your pet to use the patio area as their bathroom. There are baggies provided to properly dispose of their waste at the pet walking area behind the hotel. Please see map.

• Housekeeping will only enter the room if either the pet is not present, the pet is kenneled, or the pet is under the firm control of the owner.

• A non-refundable $30 + tax per night (to a cap of $120 after four nights) pet fee for each visit will be applied.

Thank you for staying with us. If you have any questions, please do not hesitate to ask.